Evaluation of NHTSA's Distracted Driving Demonstration Project: Hartford and Syracuse

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Program

- ▲ 4 Waves of High Visibility Enforcement
 - ▶ Wave 1: April 2010
 - ▶ Wave 2: July 2010
 - ▶ Wave 3: September-October 2010
 - ▶ Wave 4: March-April 2011
- ▲ Hartford, CT and Syracuse, NY
- **▲**Paid Media
- **▲** Earned Media



Design

A Data

- ▶ Ticketing numbers
- Earned media clips
- Media buy strength
- Awareness/Attitude (1 page survey collected at DMVs)
- Observed usage (Hand-held or "Texting" or Earpiece)

▲ Data were collected in both enforcement and comparison cities



Results

- Media penetration was high
 - Over 50% in CT heard "Phone in one hand...."
- Ticketing was huge
 - ▶ (between 99 and 190 tickets per 10k population)
- Hand-held phone use declined
 - ► CT from baseline 6.8% to 2.9%
- ▲ "Texting" declined
 - ▶ (CT 3.9% to 1.1%)



Conclusions

- Cell phone ticketing was substantial
- Observation data show a decrease in use
- Awareness data was remarkably high
 - ▶ 6 in 10 heard something about distracted driving
 - ▶ Motorists believe DD is dangerous, yet still do it
- ▲ There was an increase in:
 - Message recognition
 - Perceived strictness of enforcement
 - ▶ Those who got a ticket
 - ▶ Those who heard of enforcement



Unknowns

- ▲ Do we need that level of enforcement?
- ▲ Do the rates stay down?
- ▲ Does it shift drivers from Hand-held to Hands-free?
- ▲ Will it impact crashes?

